



# FACTSHEET

June 2016

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**Monica Farris, Ph.D., CFM**

UNO-CHART



**Ryan Donadieu, CFM**

St. James Parish,  
Floodplain Administrator

They were presented the "Certificate of Appreciation" at the 33rd Annual LFMA Conference. This certificate, presented by the Louisiana Department of Transportation & Development, is given to a person with outstanding qualities in the field of floodplain management. We thank them for their dedication and service to the citizens of their community and Louisiana.

**DOTD**  
**Certificate**  
**of Appreciation**

Not Pictured:

**Maggie Olivier, CFM**

Jefferson Parish, CRS Specialist



## NFIP/ CRS Corner

### Connect with the CRS at ASFPM Conference

The annual conference of the Association of State Floodplain Managers (ASFPM) is a valuable opportunity for CRS stakeholders to meet, collaborate, and exchange ideas. This year's gathering will be in Grand Rapids, Michigan, June 19–24, 2016. The offerings described below are for community officials, consultants, private citizens, or other interested parties, from communities that already participate or those wanting to join. Take advantage of these chances to find out more about the CRS, or figure out ways to improve your program and your CRS classification. Check the ASFPM conference website at [www.asfpmconference.org](http://www.asfpmconference.org).

#### CRS-related Presentations

The ongoing work and successes of numerous CRS communities will be shared throughout the conference program. In addition, there will be two concurrent sessions, both entitled, “High Class: Implementing the CRS at the Local Level.” On Tuesday afternoon, that session will feature presentations and discussion about Savannah, Georgia; Ocala, Florida; and Cape Cod, Massachusetts. During the Thursday afternoon session, participants will hear from Fort Lauderdale, Florida; the Urban Drainage and Flood Control District of the Denver metropolitan area; and the University of New Orleans's CHART group, which addresses south Louisiana.

#### Lunch with CRS

CRS Users Group leaders, NFIP State Coordinators, and CRS State Coordinators are invited to gather with members of the CRS team from FEMA for “Lunch with CRS,” at noon on Wednesday, June 22, in a room yet to be assigned. Bring your own lunch, eat, and join the discussion that begins at 12:30. Local CRS Coordinators and floodplain managers are welcome, too.

Discussions will begin with highlights of state initiatives for CRS community participation and some shared ambitions for the program. Thoughts and feedback from NFIP State Coordinators and CRS Users Groups will be encouraged. We look forward to seeing you.

#### The CRS Booth

The CRS will have its booth in the Exhibits Hall throughout the conference. The booth features an array of printed CRS brochures, handouts, and other information. Best of all, the booth is always staffed with a CRS expert who can answer questions.

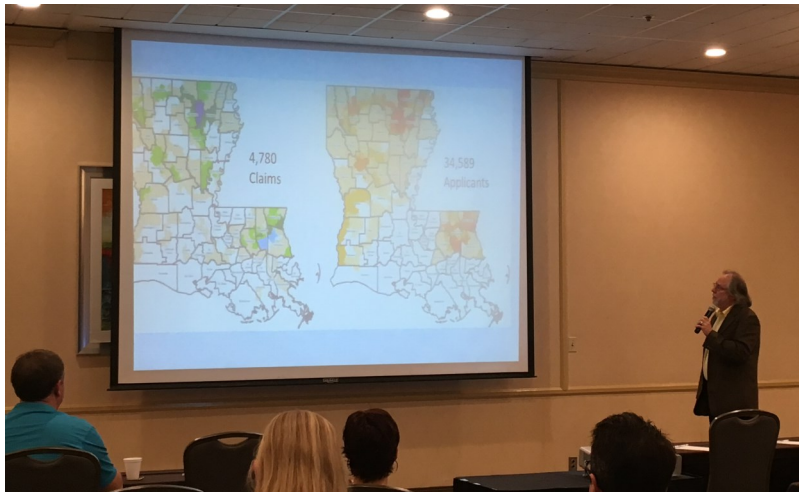
#### One-on-Ones are Back

On behalf of FEMA, a CRS expert from Insurance Services Office, Inc. (ISO) can meet with you at your convenience in the Grand Gallery Overlook Room D. Appointments can be scheduled for any time from 7:00 a.m. to 5:15 p.m. Monday through Thursday of the conference week. You can make an appointment at the CRS booth, but to ensure your first choice of available times, contact Dave Arkens at [dmarkens@iso.com](mailto:dmarkens@iso.com) or (702) 354-4674. Topics could include any component of a balanced floodplain management program. A meeting can help you find out what is needed for your community to improve in the CRS.

# LFMA 33rd Annual Conference

LFMA's 33rd Annual Conference was held on April 13-15 in Baton Rouge. Guest Speakers and FEMA representatives spoke about new and hot topics.

In case you missed it, you can view presentations online at [www.lfma.org](http://www.lfma.org).



Above: Tim Osborne, NOAA, spoke about Louisiana Storm Surge and Coastal Inundation and Subsidence Issues.

Upper Left: David Hiegel, FEMA Region VI Representative, spoke about the recent March 2016 Declared Disaster, flooding over the State of Louisiana.



Lower Left: William B. Smith, OFMA, spoke about Oklahoma Floodplain Management Association's Disaster Response Coordination.

# **With Hurricane Season here, families across the State of Louisiana know the importance of preparing. Here are some good tips from the American Red Cross to help your family prepare in the event of a hurricane:**

## **What should I do?**

- ☐ Listen to a NOAA Weather Radio for critical information from the National Weather Service (NWS).
- ☐ Check your disaster supplies and replace or restock as needed. ☑ Bring in anything that can be picked up by the wind (bicycles, lawn furniture).
- ☐ Close windows, doors and hurricane shutters. If you do not have hurricane shutters, close and board up all windows and doors with plywood.
- ☐ Turn the refrigerator and freezer to the coldest setting and keep them closed as much as possible so that food will last longer if the power goes out.
- ☐ Turn off propane tanks and unplug small appliances.
- ☐ Fill your car's gas tank.
- ☐ Talk with members of your household and create an evacuation plan. Planning and practicing your evacuation plan minimizes confusion and fear during the event.
- ☐ Learn about your community's hurricane response plan. Plan routes to local shelters, register family members with special medical needs as required and make plans for your pets to be cared for.
- ☐ Evacuate if advised by authorities. Be careful to avoid flooded roads and washed out bridges.
- ☐ Because standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. For more information on flood insurance, please visit the National Flood Insurance Program Web site at [www.FloodSmart.gov](http://www.FloodSmart.gov)

## **What supplies do I need?**

- ☐ Water—at least a 3-day supply; one gallon per person per day
- ☐ Food—at least a 3-day supply of non-perishable, easy-to-prepare food
- ☐ Flashlight
- ☐ Battery-powered or hand-crank radio (NOAA Weather Radio, if possible)
- ☐ Extra batteries
- ☐ First aid kit
- ☐ Medications (7-day supply) and medical items (hearing aids with extra batteries, glasses, contact lenses, syringes, cane)
- ☐ Multi-purpose tool
- ☐ Sanitation and personal hygiene items
- ☐ Copies of personal documents (medication list and pertinent medical information, proof of address, deed/lease to home, passports, birth certificates, insurance policies)
- ☐ Cell phone with chargers
- ☐ Family and emergency contact information
- ☐ Extra cash
- ☐ Emergency blanket
- ☐ Map(s) of the area ☑ Baby supplies (bottles, formula, baby food, diapers) ☑ Pet supplies (collar, leash, ID, food, carrier, bowl) ☑ Tools/supplies for securing your home
- ☐ Extra set of car keys and house keys
- ☐ Extra clothing, hat and sturdy shoes
- ☐ Rain gear
- ☐ Insect repellent and sunscreen
- ☐ Camera for photos of damage

## **What do I do after a hurricane?**

- ☐ Continue listening to a NOAA Weather Radio or the local news for the latest updates.
- ☐ Stay alert for extended rainfall and subsequent flooding even after the hurricane or tropical storm has ended.
- ☐ If you evacuated, return home only when officials say it is safe.
- ☐ Drive only if necessary and avoid flooded roads and washed-out bridges.
- ☐ Keep away from loose or dangling power lines and report them immediately to the power company.
- ☐ Stay out of any building that has water around it.
- ☐ Inspect your home for damage. Take pictures of damage, both of the building and its contents, for insurance purposes.
- ☐ Use flashlights in the dark. Do NOT use candles.
- ☐ Avoid drinking or preparing food with tap water until you are sure it's not contaminated.
- ☐ Check refrigerated food for spoilage. If in doubt, throw it out.
- ☐ Wear protective clothing and be cautious when cleaning up to avoid injury.
- ☐ Watch animals closely and keep them under your direct control.
- ☐ Use the telephone only for emergency calls.

For more information on disaster and emergency preparedness, visit [RedCross.org](http://www.RedCross.org).

<http://www.nws.noaa.gov/om/hurricane/resources/Hurricane%20ENG.PDF> (2009)



## Community Trivia

Zapp's Potato Chip Company was founded in 1985 in Gramercy, Louisiana, just south of Baton Rouge along the Mississippi River.

The delicious, kettle-cooked crisps are now sold to 49 states (Alaska hasn't caught the Zapp's flavor train) and also to the Far East and the Caribbean. Zapp's is one of many food brands in Louisiana that is known nation wide for sensational Cajun seasons and taste.



## Ask Boudreaux and Thibodeaux

Submit Floodplain Management questions to Jenn Rachal at [jennifer.rachal@la.gov](mailto:jennifer.rachal@la.gov) to be answered by FEMA and State Staff in an upcoming newsletter.

## LFMA Summer Workshop

LFMA is hosting a half-day workshop on **July 22, 2016** at the Community Center in Carencro, Louisiana. Please go to [www.lfma.org](http://www.lfma.org) for more information and registration. The half-day seminar will cover many flooding and compliance issues that Louisiana faces.

## How do they measure hurricanes?

### Saffir-Simpson Hurricane Scale

Category	Wind speed (mph)	Storm surge (feet)
<b>5</b>	<b>156</b>	<b>More than 18</b>
4	131–155	13–18
3	111–130	9–12
2	96–110	6–8
1	74–95	4–5
<b>Additional classifications</b>		
Tropical storm	39–73	0–3
Tropical depression	0–38	0



# 2016 HURRICANE NAMES

Alex

Hermine

Otto

Bonnie

Ian

Paula

Colin

Julia

Richard

Danielle

Karl

Shary

Earl

Lisa

Tobias

Fiona

Matthew

Virginie

Gaston

Nicole

Walter

**Hurricane Season is June 1st  
through November 30th.**



Public Works & Water Resources Division

**FLOODPLAIN MANAGEMENT**

As the State Coordination Office between the DHS/FEMA Regional Office and the communities of Louisiana that belong to the National Flood Insurance Program [NFIP], it is our job to provide any guidance or assistance needed to our Louisiana communities in order to assure the NFIP regulations are carried out and violations prevented. In order to better serve you, please take a moment to tell us how we're doing and how we could improve. Thank you,

Cindy O'Neal, CFM – Pam Lightfoot, CFM – Susan Veillon, CFM — Jenn Rachal, CFM

**CUSTOMER SERVICE SURVEY**

Have you had contact with our office within the last 6 months? YES ☐ NO ☐

if yes, please check one: Email ☐ Phone ☐ Meeting ☐

**(please circle a number)**

	Strongly Agree	Agree	Neutral	Strongly Disagree	Disagree
Staff was friendly and courteous	5	4	3	2	1
I was treated with respect	5	4	3	2	1
Staff was knowledgeable	5	4	3	2	1
My questions & concerns were addressed in a timely manner	5	4	3	2	1
The staff provided me with useful information	5	4	3	2	1
I had an overall positive experience dealing with the staff of Floodplain Management	5	4	3	2	1

How could we improve our services?

PLEASE MAIL completed survey to:

LADOTD Floodplain Management - Section 64

P.O. Box 94245

Baton Rouge, LA 70804



Our goal is flood loss reduction . . .

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